

CASE STUDY: SHARED CYBERSECURITY SERVICES PROGRAM

HOW MINDPOINT GROUP HELPED A FEDERAL AGENCY BUILD A SCALABLE, CLOUD SMART SHARED CYBERSECURITY SERVICES PROGRAM

Executive Summary

As an agency of the Federal Government, millions of Americans count on its services every day. To support its mission and mandates like Cloud Smart, FISMA, and Computer Network Defense Services, this critical CFO Act agency needed a cybersecurity partner to help them identify, plan, and implement Executive Order 13800 to encourage the early adoption and use of shared cybersecurity services. They partnered with MindPoint Group because of their in-depth knowledge of their cross-disciplinary understanding of security, innovation, vision, and ability to execute. .

Challenges and Solutions

This agency's cybersecurity priority focuses on consolidation, modernization, and shared services. However, the mandate for all executive branch agencies to move to shared cybersecurity services began in 2017 with Executive Order 13800 and gained clarity through subsequent reports and memos. The goals of this program are to improve the defensive posture of the agency by establishing a baseline set of capabilities that all Security Operations Center (SOC) providers can deliver and drive cost-savings through the adoption of shared service Line of Business (LoB). To meet EO 13800 initiatives, the agency knew that they needed the proper strategy, staffing, and tools to carry out this program. With a longstanding successful partnership developing, implementing, and enforcing the agency's, governance, risk, and compliance (GRC) program and Security Operations Center (SOC), the agency recognizes MPG as the trusted partner with the vision, resources, and capabilities to support its high-profile programs.

Industry

Public Sector

Customer

A Federal Government Agency

List of services, products, and solutions provided

- | Shared Services
- | Security Operations
- | Risk and Vulnerability Assessments
- | Cybersecurity Architecture Review and Design
- | Governance, Risk, and Compliance
- | Continuous Monitoring

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Ongoing baseline validation and remediation

As a part of the shared services program, MindPoint Group helped this agency:

- | Create a strategy, requirements, and implementation plan.
- | Migrate infrastructure and services to the cloud.
- | Create a service catalog and a comprehensive cost model.
- | Create marketing materials and promote the agency's shared services.
- | Create an onboarding program for new customers.
- | Implement a governance structure for the program, with an integral continuous improvement function.

Results

MindPoint Group's efforts resulted in an overall cybersecurity program that can scale to meet the increasing demands of the agency, its components, and external customers. With MPG's expertise and support, this agency was able to:

- | Become the first Federal agency to achieve designation by the Office of Management and Budget (OMB) Quality Service Management Office (QSMO) as a Shared Services Center of Excellence.
- | Work with DHS CISA to establish aggressive benchmarks for defensive capabilities.
- | Formalize the governance structure and continuous improvement functions to drive its defensive capabilities forward.
- | Onboard three external customers, including one cabinet-level Department, upon initial launch of the LoB, immediately making a positive impact on the defense of many critical citizen services across a diverse set of organizational missions.

Using MindPoint Group as their trusted cybersecurity partner, this agency was able to modernize its entire infrastructure and reduce redundancies to save time and money. This security-first approach will help enable this agency for the subsequent integrations and the growing future of cloud adoption.

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